

20 FULTON EAST

Contact Information & WiFi :

Property Manager: Lindsay - lindsay@20fulton.com or 616.222.0083

Leasing Consultant: MyKayla - MyKayla@20fulton.com or 616.320.3964

Concierge: Juan - concierge@20fulton.com or 616.773.1886

Emergency Maintenance: **866.201.6132** ← SAVE THIS NUMBER TO YOUR PHONE

AT&T: Internet/Cable Installation - 800.288.3466 or att.com/residents

Management Hours :

Monday - Friday : 9am - 5pm

- Contact management if you have or need a special accommodation

Concierge Hours :

Monday – Friday : 8am – 5pm

4th Floor WIFI: 20 FULT-COMMON

Password: 5zZn4215Vdxq

Recommendations :

Dog Walking/Pet Sitting

Nature of the Dog - 616.425.9122 | info@natureofthedog.com

Grand Rapids Pet Agree - 616.633.9902 | petagreellc@gmail.com

Housekeeping

At Home GR – 616.350.5423 | info@athomegr.com

Cascade Cleaning – 616.451.4424 | service@housecleaninggrandrapids.com

Pressed 4 Time – 616.895.6219 | p4tgrlockers@gmail.com (Dry Cleaning)

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RESIDENT LUXE CARD DISCOUNTS

SOHO SUSHI

15% off your bill

CRESTON BREWERY

\$5 appetizers, \$1 off 1st beer

SLOWS BBQ

10% off your bill

ATWATER BREWERY

10% off food

FRUITION JUICE BAR

10% off your bill

MIX EAST GRAND RAPIDS

\$2 off your shake/tea combo

HOUSE OF WINE

25% off lunch specials everyday from 11am-3pm

ROCKWELL REPUBLIC

10% off your bill

DIVANI

10% off your bill

OH HELLO CO. PAPER & GIFTS

10% off your purchase/ receive free gift on first visit

STELLA'S LOUNGE

10% off your bill

BASIC BEE - BOUTIQUE

15% off your total

GRNOIR WINE & JAZZ

10% off your bill

ECHO SALON

10% off any service

MARU SUSHI

15% off your bill Sunday - Thursday. Alcohol Not Included.

JUICE BY J

20% off your purchase

40 PEARL

10% off your bill

7 MONKS TAPROOM

10% off your bill

DORTHY & TONY KETTLE CORN-DOWNTOWN MARKET

15% off your purchase

HOPCAT

10% off your bill

GRAND RAPIDS BREWING CO.

10% off your bill

HARMONY BREWING (HALL)

\$1 off of beer & free bread-sticks

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Storage / Reservations :

Internet/Cable: 800.288.3466 or att.com/residents

We have a partnership with AT&T to offer you the quickest and most reliable internet and cable network.
Please avoid Sunday reservations - as we do not have staff on site to assist with installation.

Storage Units: Send request - Concierge@20fulton.com

- Storage is available for \$25 a month. *H 12.0' x W 3.0'*
- Access Controlled - On Site - Bring your own lock

Bike Storage: Send request – lindsay@20fulton.com

- Access Controlled - On Site - Bring your own lock

Amenity Reservations: Send reservation request - Concierge@20fulton.com

- Community Room
 - 35 Person Max - No access to Swimming Pool
- Golf Simulator
 - Must complete orientation before reservations
- Conference Rooms
 - Open availability - Must reserve when you would like whole space to yourself

Facebook-Instagram

If you would like to stay up to date on the latest events in Grand Rapids!

Facebook: 20 Fulton East

Instagram: Twenty Fulton East

The app to control your thermostat is: Honeywell Lyric

1.Download app and create account

- Select Lyric T6 Pro
- Is there a thermostat on the wall: YES
- Is it displaying a temperature: YES
- Follow instructions on app
- Wi-Fi needs to be set up before connecting

2. Instructions for your Thermostat and Washer/Dryer can be found on your online portal.

The app to use dry cleaning is: DRYV Cleaning & Laundry

1. Place your items in a locker and set a 4- digit locker code of your choice.

- Lockers can be found on the 3rd floor. When you exit the elevator you will take a right and exit out the door to the parking ramp. You will see a 3A Storage room on your right, this is where the lockers are located. (Visit concierge desk if you have questions!)

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2. **Place your order online at discoverlockers.com OR download the “DRYV” app.**
 - Service Address: 20 Fulton St E
 - Create New Order
 - Select Needed Delivery
 - Arrange Pickup & Delivery
 - Enter Locker Number & Shut Locker
 - Complete Order, you will receive confirmation

3. **When your order is ready, you will receive a notification with the locker number and a 4- digit code.**

Golf Simulator Use

- The golf simulator will be open and ready for your use as soon as you attend and complete orientation with one of our team members.
 - Please send Concierge@20fulton.com a few times/days that work for you best.

- As soon as you have completed your orientation you will be able to begin making reservations!
 - Cancellations without proper 24hr notice will be charged \$25.00
 - Reservations are available to be made any day 9AM-8PM.
 - \$120 per month (Membership) – No hourly charge (Reservation still required to reserve simulator)
 - \$25 per hour
 - Posted to Online Portal - to be paid within 24 hrs.

- **In order to reserve the golf simulator an email must be sent to concierge@20fulton.com.**
 - You will be contacted if this time slot is available, and offered another if it is not

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FAQs:

- **When can I access the amenities?**
 - a. All 4th floor amenities are accessible from 7am – 11pm. After 11pm the doors will automatically lock behind you, and will not be accessible again until 7am.
 - b. The gym is available for use 24/7
- **How can I take advantage of the discounts provided?**
 - a. At move-in, you will receive a Luxe Card. Simply show the business this card and you will receive the discount
- **Can my guests park in the parking garage?**
 - a. At this time, our garage is full
- **I got locked out of my apartment, what do I do?**
 - a. Call the emergency maintenance line and we can let you in. There is a \$100 lock out fee. Emergency maintenance can be reached at 866.201.6132
- **What floors do I have access to? How do I use the elevator?**
 - a. You have access to your floor, the amenity floor (4th), and the lobby (you do not need your key to go down the elevator but need it to get up)
 - b. Press which floor you would like to go to and then swipe your key fob on the security pad below the floor selections.
- **I want to get a pet, how do I find out more information?**
 - a. Please let management know at Lindsay@20fulton.com and more information will be sent to you!
- **Can I ship packages from the front 20 Fulton?**
 - a. Yes! Give packages you would like to send out to the concierge and they will send them out.
- **Is internet provided in the apartments?**
 - a. No. Please contact AT&T for internet installation.
- **Who do I contact for electric set up?**
 - a. Electricity is provided by Consumers Energy, they can be reached at 800.477.5050
- **What about gas?**
 - a. Gas is used for heat in your unit. DTE is responsible for your gas set up and bill, they can be reached at 800.477.4747